Auditor-General of South Africa

eThekwini Municipality and its municipal entities Audit report 2017-18

Report of the auditor-general to the KwaZulu-Natal Provincial Legislature and the council on eThekwini Municipality and its municipal entities

Report on the audit of the consolidated and separate financial statements

Opinion

- 1. I have audited the consolidated and separate financial statements of the eThekwini Municipality and its municipal entities set out on pages ... to ..., which comprise the consolidated and separate statement of financial position as at 30 June 2018, the consolidated and separate statement of financial performance, the statement of changes in net assets, the cash flow statement and the statement of comparison of budget information with actual information for the year then ended, as well as the notes to the consolidated and separate financial statements, including a summary of significant accounting policies.
- 2. In my opinion, these consolidated and separate financial statements present fairly, in all material respects, the consolidated and separate financial position of the eThekwini Municipality and its municipal entities as at 30 June 2018, and its financial performance and cash flows for the year then ended in accordance with South African Standards of Generally Recognised Accounting Practice (SA Standards of GRAP) and the requirements of the Municipal Finance Management Act of South Africa, 2003 (Act No. 56 of 2003) (MFMA) and the Division of Revenue Act of South Africa, 2016 (Act No. 3 of 2016) (Dora).

Basis for opinion

- I conducted my audit in accordance with the International Standards on Auditing (ISAs). My
 responsibilities under those standards are further described in the auditor-general's
 responsibilities for the audit of the consolidated and separate financial statements section of this
 auditor's report.
- 4. I am independent of the municipality in accordance with the International Ethics Standards Board for Accountants' Code of ethics for professional accountants (IESBA code) and the ethical requirements that are relevant to my audit in South Africa. I have fulfilled my other ethical responsibilities in accordance with these requirements and the IESBA code.
- 5. I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

Emphasis of matters

6. I draw attention to the matters below. My opinion is not modified in respect of these matters.

Significant uncertainties

7. As disclosed in note 42 to the consolidated and separate financial statements, various legal claims were lodged against the municipality. The ultimate outcome of these claims was not determinable at year-end, hence the consolidated and separate financial statements did not include any liabilities that could have resulted from them.

Material debt impairments and losses

- As disclosed in note 7 to the consolidated and separate financial statements, the municipality recognised a provision for bad debts of R4,65 billion (2016-17: R3,31 billion) on consumer debtors, as the recoverability of these amounts was doubtful.
- 9. As disclosed in note 49 to the consolidated and separate financial statements, material water losses of 105,22 million kilolitres (2016-17: 108,83 million kilolitres) were incurred by the municipality, which resulted in revenue losses of R714 million (2016-17: R646 million). These losses arose from ageing and deteriorating infrastructure coupled with illegal connections.
- 10. As disclosed in note 49 to the consolidated and separate financial statements, material electricity losses of 783,51 million kilowatt hours (2016-17: 844,49 million kilowatt hours) were incurred by the municipality, which resulted in revenue losses of R590 million (2016-17: R632 million) These losses arose as a result of a combination of transmission and distribution losses as well as illegal connections.
- 11. As disclosed in note 49 to the consolidated and separate financial statements, material losses of R1,413 million (2016-17: R830 million) were incurred by the municipality due to write offs on irrecoverable debts relating to rates, services, housing and sundry debtors.

Fruitless and wasteful expenditure

12. As disclosed in note 50 to the consolidated and separate financial statements, the municipality and its municipal entities incurred fruitless and wasteful expenditure of R29,53 million as a result of interest and penalties.

Other matter

13. I draw attention to the matter below. My opinion is not modified in respect of this matter.

Unaudited disclosure notes

14. In terms of section 125(2)(e) of the MFMA, the municipality and the municipal entities is required to disclose particulars of non-compliance with the MFMA. This disclosure requirement did not form part of the audit of the consolidated and separate financial statements and, accordingly, I do not express an opinion thereon.

Responsibilities of the accounting officer for the consolidated and separate financial statements

- 15. The accounting officer is responsible for the preparation and fair presentation of the consolidated and separate financial statements in accordance with the SA Standards of GRAP and the requirements of the MFMA, Dora and for such internal control as the accounting officer determines is necessary to enable the preparation of consolidated and separate financial statements that are free from material misstatement, whether due to fraud or error.
- 16. In preparing the group financial statements, the accounting officer is responsible for assessing the eThekwini municipality's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless the

appropriate governance structure either intends to liquidate the municipality or cease operations, or there is no realistic alternative but to do so.

Auditor-general's responsibilities for the consolidated and separate audit of the financial statements

- 17. My objectives are to obtain reasonable assurance about whether the consolidated and separate financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated and separate financial statements.
- 18. A further description of my responsibilities for the audit of the consolidated and separate financial statements is included in the annexure to this auditor's report.

Report on the audit of the annual performance report

Introduction and scope

- 19. In accordance with the Public Audit Act of South Africa, 2004 (Act No. 25 of 2004) (PAA) and the general notice issued in terms thereof, I have a responsibility to report material findings on the reported performance information against predetermined objectives for selected objectives presented in the annual performance report. I performed procedures to identify findings but not to gather evidence to express assurance.
- 20. My procedures address the reported performance information, which must be based on the approved performance planning documents of the municipality. I have not evaluated the completeness and appropriateness of the performance indicators included in the planning documents. My procedures also did not extend to any disclosures or assertions relating to planned performance strategies and information in respect of future periods that may be included as part of the reported performance information. Accordingly, my findings do not extend to these matters.
- 21. I evaluated the usefulness and reliability of the reported performance information in accordance with the criteria developed from the performance management and reporting framework, as defined in the general notice, for the following selected objectives presented in the annual performance report of the municipality for the year ended 30 June 2018:

| Objectives | Pages in the annual performance report |
|---|--|
| Plan 3 - Creating a quality living environment | x – x |
| Plan 8 - Financially accountable and sustainable city | x – x |

- 22. I performed procedures to determine whether the reported performance information was properly presented and whether performance was consistent with the approved performance planning documents. I performed further procedures to determine whether the indicators and related targets were measurable and relevant, and assessed the reliability of the reported performance information to determine whether it was valid, accurate and complete.
- 23. I did not raise any material findings on the usefulness and reliability of the reported performance information for the creating a quality living environment and financially accountable and sustainable city objectives in respect of the municipality.

Other matters

24. I draw attention to the matters below.

Achievement of planned targets

25. The annual performance report for the municipality on pages ... to ... includes information on the achievement of planned targets for the year.

Adjustment of material misstatements

26. I identified material misstatements in the municipality's annual performance report submitted for auditing. These material misstatements were on the reported performance information of creating a quality living environment objective. As management subsequently corrected the misstatements, I did not raise any material findings on the usefulness and reliability of the reported performance information.

Report on the audit of compliance with legislation

Introduction and scope

- 27. In accordance with the PAA and the general notice issued in terms thereof, I have a responsibility to report material findings on the compliance of the municipality with specific matters in key legislation. I performed procedures to identify findings but not to gather evidence to express assurance.
- 28. The material findings on compliance with specific matters in key legislation that relate to the municipality are as follows:

Expenditure management

29. Reasonable steps were not taken to prevent irregular expenditure of R732,56 million as disclosed in note 50 to the annual financial statements, as required by section 62(1)(d) of the MFMA. The majority of the irregular expenditure was as a result of non-compliance with supply chain management (SCM) regulations with respect to the procurement of goods and services.

Procurement and contract management

30. Some of the quotations were accepted from bidders who did not submit a declaration on whether they are employed by the state or connected to any person employed by the state, as required by SCM regulation 13(c).

Other information

- 31. The accounting officer is responsible for the other information. The other information comprises the information to be included in the annual report. The other information does not include the consolidated and separate financial statements, the auditor's report and those selected objectives presented in the annual performance report that have been specifically reported in this auditor's report.
- 32. My opinion on the financial statements and findings on the reported performance information and compliance with legislation do not cover the other information and I do not express an audit opinion or any form of assurance conclusion thereon.
- 33. In connection with my audit, my responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the consolidated and separate financial statements and the selected objectives presented in the annual performance report, or my knowledge obtained in the audit, or otherwise appears to be materially misstated.
- 34. I did not receive the other information prior to the date of this auditor's report. When I do receive and read this information, if I conclude that there is a material misstatement therein, I am required to communicate the matter to those charged with governance and request that the other information be corrected. If the other information is not corrected, I may have to retract this auditor's report and re-issue an amended report as appropriate; however, if it is corrected this will not be necessary.

Internal control deficiency

- 35. I considered internal control relevant to my audit of the separate financial statements, reported performance information and compliance with applicable legislation; however, my objective was not to express any form of assurance on it.
- 36. The matter reported below is limited to the significant internal control deficiency that resulted in the findings on compliance with legislation included in this report.
- 37. Management did not adhere to the SCM policy and the applicable legislation, resulting in increased irregular expenditure. Officials were not appropriately disciplined for transgressions as consequence management was not strictly enforced.

Other reports

38. I draw attention to the following engagements conducted by various parties that had, or could have, an impact on the matters reported in the municipality's financial statements, reported performance information, compliance with applicable legislation and other related matters. These reports did not form part of my opinion on the financial statements or my findings on the reported performance information or compliance with legislation.

Investigations

39. At the request of the accounting officer, the city integrity and investigations unit performed internal investigations, which were based on allegations of financial misconduct and non-compliance with SCM regulations by council officials. The accounting officer is currently assessing the recommendations for the cases that have been finalised.

Auditor-General

Pietermaritzburg

12 December 2018



Auditing to build public confidence

Annexure - Auditor-general's responsibility for the audit

 As part of an audit in accordance with the ISAs, I exercise professional judgement and maintain professional scepticism throughout my audit of the consolidated and separate financial statements, and the procedures performed on reported performance information for selected objectives and on the municipality's compliance with respect to the selected subject matters.

Financial statements

- 2. In addition to my responsibility for the audit of the consolidated and separate financial statements as described in this auditor's report, I also:
 - identify and assess the risks of material misstatement of the consolidated and separate financial statements whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control
 - obtain an understanding of internal control relevant to the audit in order to design audit
 procedures that are appropriate in the circumstances, but not for the purpose of expressing
 an opinion on the effectiveness of the municipality's internal control
 - evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the accounting officer
 - conclude on the appropriateness of the accounting officer's use of the going concern basis of accounting in the preparation of the financial statements. I also conclude, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the eThekwini Municipality's ability to continue as a going concern. If I conclude that a material uncertainty exists, I am required to draw attention in my auditor's report to the related disclosures in the financial statements about the material uncertainty or, if such disclosures are inadequate, to modify the opinion on the financial statements. My conclusions are based on the information available to me at the date of this auditor's report. However, future events or conditions may cause a municipality to cease continuing as a going concern
 - evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation
 - obtain sufficient appropriate audit evidence regarding the financial information of the
 entities or business activities within the group to express an opinion on the consolidated
 financial statements. I am responsible for the direction, supervision and performance of the
 group audit. I remain solely responsible for my audit opinion.

Communication with those charged with governance

- I communicate with the accounting officer regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during my audit.
- 4. I also confirm to the accounting officer that I have complied with relevant ethical requirements regarding independence, and communicate all relationships and other matters that may reasonably be thought to have a bearing on my independence and, where applicable, related safeguards.